



Terms & Conditions

Bramley Park Camping

Campsite Policies & Other information

1. Noise & Behaviour

Due consideration must be given to the quiet enjoyment of other guests. Use of loud, foul or intimidating language or behaviour will not be tolerated. Young persons must be in their own accommodation by 10pm, and quiet must be observed between 10pm and 7.30am.

Sound travels on a still night so this means no amplified stereos/radios, loud musical or percussion instruments are allowed on site.

If these rules are not observed, campsite management has the right to terminate your trip with immediate effect. In this instance you will not be refunded.

2. Safety of children

You are responsible for the behaviour of your children at all times. Always know where your children are.

3. Vehicles

- The speed limit throughout the campsite is 5mph for all vehicles
- No commercial vehicles
- No caravans
- No Motorhomes
- Any unnecessary damage to ground caused by driving, dangerous driving, including but not exclusive to drifting, skidding, handbrake turning and wheel spinning will result in a fine of £100 and immediate termination of your stay with no refund
- We do welcome small and long wheelbase campervans, i.e VW Campers, Ford Transit and Mercedes Sprinter styles

4. Late arrivals/no shows/early departures

We will assume that you/your group will arrive on and stay for the dates specified in your booking. If you or part of your group does not stay for one/some of the dates specified in the original booking we will not offer refunds of any kind for the nights that you/part of your group were not on the campsite. Again, this includes because of ill health, family matters, work commitments, travel problems or bad weather.

5. Arrivals

Arrival time is from 3pm to 9pm on arrival date.

Please check in with a member of staff before pitching up.

If you arrive late and the gate is locked, please ring the number on our gate sign for instructions.

If you arrive after the specified check in times with no prior agreed arrangement with the site, Bramley Park Camping, you may be refused entry and no refund will be provided

All visitors, of any kind, must report to reception and make themselves known to a member of staff. If the visitor has been invited by guests staying on the site, it is their duty to ensure they are aware of this policy

Your tent tag, handed out at arrival, must be clearly displayed at all times or you may be questioned by staff and asked to leave the premises if proof of booking cannot be shown. In the event you did not receive a tent tag upon arrival, it is your duty to report to reception at the next available time and make yourself known.

6. Vacation of pitch

On departure day, please vacate your pitch by 11am.

Fire-pits should be returned to where they came from before leaving.

Spent ash from the fire pits should be put in the metal bin provided.

Ash is not to be disposed of anywhere else other than the designated area

Please use the litter bins provided.

Please keep pitches tidy and check for litter on departure and extinguish any campfires.

If you are late checking out with no prior agreement with Bramley Park Camping you will be liable for charges for that night

7. Cancellations by Bramley Park Camping

If, for some reason, Bramley Park Camping has to cancel the booking at any stage, we will provide a full refund on any monies paid on the booking.

In the event of extreme weather whereby access to the site may become impaired or inaccessible, we do not have to notify or refund to disturbances to current or upcoming stays as long as we can provide an alternative. For example, parking no more than 1km from the camping field and carrying items into the camping area.

8. Health & Safety

It should be noted that the site is situated on a working farm, and as such there may be various hazards. We do our utmost to ensure the safety of our visitors, but cannot guarantee that all parts of the farm are completely free from hazards. You enter any of our sites and premises at your own risk.

As an example, there may be areas of rough ground which may present a trip hazard to certain people and so please take care under foot. In addition, after heavy rain the ground in some areas can become slippery. You should take care, and wear suitable footwear to minimise the possibility of injury. Tent guy ropes are another obvious trip hazard which you need to be aware of.

Due to the extensive nature of the camping facilities, and the ambience of the area, we do not provide artificial lighting for wild

campers. To ensure your safety you should bring a torch or lantern to help you when walking after dark.

Guests are to remain within the parameters of the camping field and entrance to the camping field itself and are not permitted to go to any other part of the site in which the campsite is set upon.

Guests are not to enter staff areas, including but not limited to, boiler cupboards, storage cupboards, or fenced areas.

9. Consideration to others

At peak times there may be queues for showers.

We would ask you to be considerate to others when using the shower facility when there is a queue waiting.

10. Beauty of location

The site is based in an area classified as a “National Park” as it’s in the South Downs National Park.

Please help us to be considerate towards our local habitats and nature.

You are not permitted to bring your own firewood or collect it from the local surroundings. Firewood must be purchased from the campsite manager at the reception office.

11. BBQ

You should not locate a BBQ (alight or spent) or log fire inside any structure e.g. tent, gazebo or pup tent. These represent a serious fire and or carbon-monoxide risk.

12. Out of Hours emergencies

Any situation where a crime is being committed or you require the Fire Brigade or an ambulance – call 999. Our post code is BN26 5PH.

There is a local Minor Injuries Department based at Eastbourne Station Health Centre, Eastbourne Station, Terminus Road, Eastbourne, East Sussex BN21 3QJ Tel: 01323 726650. Opening Hours normally 8am - 8pm. Please do check with them before you travel.

For on-site matters please call Tom or Harry on 07763832525

13. How to find us

Our Post Code for Satnavs is BN26 5PH. We are based approximately half a mile down Wannock Road from the Junction with the Harvester Restaurant.

Once heading down Wannock Road you will then see a layby and signage for the entrance to Bramley Camping through the gate. Drive up the path and follow the signs for camping.

We are also listed on Google Maps which will give you pin point directions to us.

14. Glamping

If you booking any type of glamping stay with us, we reserve the right to obtain a £100 deposit upon arrival. This is to cover any potential damages that may occur during your stay. The deposit will be refunded within 48 hours after your departure if no damages occur.

If damages are to occur, Bramley Park Camping will deduct the cost of the damages from the deposit as per the inventory list below.

If damages are deemed to exceed the £100 deposit, Bramley Park Camping will charge you as per our inventory list below. An invoice will be sent following your departure detailing the total cost. Failure to meet the payment within the time frame outlined (60 days after departure), prompt legal action will be taken to recoup the funds.

No smoking in any of our glamping accommodation or a £100 fine will be enforced

Inventory:

ITEM	PRICE
Bell Tent (5m)	£750
Guy Ropes	£20 Each
Tent Poles	£100
Double Bed Frame	£150
Mattress	£400
Bedding	£50
Single bed	£90
Table	£50
Camping Chairs	£30 Each
Pillows	£10 Each
Lantern	£30
Flowers & Plants	£10
Matting	£100
Firepit	£100
Picnic Bench	£250
Camping Stove	£20
Camping Gas	£5
Cooking Utensils	Variable
Kettle	£20
Storage Boxes	£10
Shoe Rack	£20
Welcome Matt	£20
Fairy Lights	£10
Cushions	£10 Each
Bed Throw	£25

Stove Safety:

- 1) Place your gas stove on a flat surface outside of the tent.
- 2) Remove the pan support from the top of the stove. Turn it over so that the support is then facing upwards ready to hold your pan.
- 3) Open the cartridge cover on the stove. Remove the lid from your gas canister, and gently slot the gas cartridge into the stove.

- 4) Hold in place straight and press the cartridge stop lever down so that the gas canister slots into place. Check that the gas canister has slotted in place correctly before using.
 - 5) Turn the control knob fully to the left to the 'ignition' position until the stove clicks and lights. If it doesn't work, repeat until it does light.
 - 6) Adjust the control knob to the desired height of flame.
 - 7) Your stove is now ready to use. Do not use pans or kettles that are too large for the stove as this will cause the heat to be directed downwards, towards the gas cartridge. If using more than one stove do not position them too close to each others as this can cause the stoves to overheat.
 - 8) Once you are finished, turn the knob to the 'off' position and lift the cartridge lever up to the unlock position.
 - 9) Clean and place items back into cookery box.
- You are NOT to use the stove inside. If you have any problems with your stove please let a member of staff know.

Bramley Park Camping

The "Small Print" – Terms & Conditions

1. Legal

Thomas Checkley & Harry Landells Trading as Bramley Park Camping (hereinafter referred to as "we", "us", "our" or "the business") is the owner of the business. The contract for booking a stay with us is between the "Customer" and Thomas Checkley & Harry Landells Trading as Bramley Park Camping of Bramley Farm, Wannock Road, Polegate, BN26 5PH.

The lead name in a booking is the "Customer" and enters into a contract with us when the fees are paid and you agree to our Policies, Terms & Conditions.

The booking confirmation letter / email / telephone call and these Terms and Conditions, form a contract between the customer and us. The "other information" forms our Policies. You should read both of these carefully as you will be bound legally by the terms & conditions.

The Customer and all their guests must obey our Policies and Terms and Condition.

2. Booking details

It is your duty to check the booking details and advise straightway of any errors or omissions.

3. Information about you

We hold information about you on our systems to facilitate the service you have booked with us, or to administer our business. This information, from time to time, maybe used to contact you about our services and products.

We respect your privacy and your information will never be shared with 3rd parties.

If you prefer not to receive information from us, please do advise us in writing or email.

4. Cancellation of booking by the customer

All monies paid are non-refundable, unless in the case of force majeure, when we will transfer monies paid to an alternative booking date.

We may cancel your booking with us if you are in breach of our Terms & Conditions or policies. You will be asked to immediately leave the site without refund.

All monies paid are non-refundable.

5. Cancellation by the business - Events outside our control - Force Majeure

In exceptional circumstances it may be necessary for us to cancel your booking, if deemed absolutely necessary.

We shall not be liable or responsible for any failure to perform, or delay in performance of, any of our obligations under our contract

with you that is caused by events outside our reasonable control (such as serious damage to the venue, serious adverse weather conditions, flooding, a pandemic or epidemic, or interruption or failure of utility services such as electric power, gas or water etc this list is not exhaustive) known as a Force Majeure event.

In these circumstances of a Force Majeure event, we shall use every effort to notify you as soon as is reasonably practical. If, as a result of such events, we believe we have no alternative but to cancel your booking, we will refund to you amounts paid to us.

Our sole liability to you shall be to refund any money you have paid to us towards the booking.

We shall not be liable for any consequential losses of any nature.

6. Large groups

For the quiet enjoyment for all, we do not permit large groups or large groups of single-sex bookings. That is 6 or more individuals. If in doubt, please do call us in advance for advice.

7. Touching our animals

Animals in their natural environment may contain a number of diseases, known as “zoonosis”.

We do not want your holiday spoilt by being unwell. Please do not touch the animals or the electric fences surrounding our animal areas.

8. Pets

Well behaved dogs are permitted on site. They must be kept on leads and you must pick up your dog's mess.

Dogs are not permitted in any of our facilities at any time. This includes but is not limited to, toilets, showers, reception and food areas.

9. Fire Risk

Tents must not be pitched less than 6 metres apart, including guy ropes etc.

The lighting and release of sky lanterns (“Chinese lanterns”) is not permitted.

Smoking is prohibited inside the site buildings, including the toilet & showers.

This extends to the use of electronic cigarettes.

All waste/cigarette butts etc should be placed in the bins/ashtray provided.

We, Bramley Park Camping, reserve the right to ban all types of fire equipment including but not limited to, BBQ’s, gas stoves, stoves, and firepits in the event that we deem it unsafe to be used. For example, a heatwave but not limited to this example. We do not need to allow for prior notification of this and this is strictly not a reason for a stay to be refunded.

A fine of £100 may be enforced if the prior and following firepit rules are not followed.

Firepits are hired with agreement to the following terms:

- All ash to be placed in the metal ash bin at the entrance to the camping field before handing the firepit back to reception.
- You should not locate a BBQ (alight or spent) or log fire inside any structure e.g. tent, gazebo or pup tent. These represent a serious fire and or carbon-monoxide risk.

- All firepits and barbecues must be kept off the ground at all times to prevent any damage to the grass or surroundings.
- No fires are allowed on open ground under any circumstances.
- All fires and barbecues must be lit away from gas supplies or anything combustible.
- They must not be placed on any furniture, such as picnic tables, provided by Bramley Park Camping. You will be liable for any damages.
- Once lit, no fires or barbecues must be left unattended for any length of time.
- Under absolutely no circumstances can you burn natural wood, logs (our tree stump seats) or any wood collected from around the National Park site.
- Before use, check that your firepit or barbecue is in full working order. If you find any issues please immediately report them to management and do not use it.
- Be mindful of any sharp edges that may be on firepits or barbecues.
- Children and pets are to be supervised around open fires or barbecues at all times.
- No one under 18 is able to use the firepits or barbecues provided.
- Only use the firepits on a flat and stable surface.
- Always have a bucket or sand or water available when the firepit or barbecue is in use in the event of a fire emergency
- Never move a firepit or barbecue until it is completely cool.
- Ensure a distance of 10m from your tent for any firepits or barbecue at all times.

- If the grill has been used on our firepits, please clean to original condition before handing back
- You agree to safety and carefully ignite, extinguish and use the firepit at all times
- Any persons bringing their own fire equipment including but not limited to; firepits, stoves, BBQ's, and cooking equipment must abide by the safety rules above and Bramley Park Camping take no liability for the loss or damage to goods.

Any persons to be found breaking any of these rules or conditions will be asked to leave the park immediately with no refund.

10. Health & Safety

The campsite is set in a rural location, with many animal made and natural hazards. Uneven and slippery surfaces, animal burrows to name just a few. We have deep water ponds and ditches located onsite. We are a working farm with movements of livestock, roaming animals in our fields and vehicles. You should exercise care to prevent personal injury.

Swimming in any of our waters is strictly forbidden.

Entrance into the woods directly connected to the site is also at your own risk, U18s should be accompanied by an adult at ALL times

In extreme winds or adverse weather, do not pitch under trees at the edge of our camping field to eliminate the risk of injury or damage. It is your duty to check the weather forecast and allow clearance from potential falling trees.

You are liable for choosing your pitch and we recommend to not pitch within falling distance of trees. If you do, you do so at your own risk.

11. Liability

Please note we do not accept any liability for loss or injury or death howsoever caused other than as a result of our negligence.

Please think carefully about what you bring with you and keep your valuables with you at all times. We are in a remote and relatively crime-free area but we can't take responsibility for valuables on site, including vehicles and their contents in the Car Park.

Whilst we endeavour to keep our website up to date, we cannot be held liable for errors and omission.

12. Financial

VAT, at the current rate, is included within the prices in your Booking confirmation, for applicable products and services.

The Booking Confirmation is not a formal VAT invoice/receipt.

13. Enjoyment for all

For the peaceful enjoyment of all our customers, we respectfully ask that no noise is made between 10pm and 7:30am.

At our sole discretion, we reserve the right to stop any activity which we believe is likely to cause damage to the property of the

business, annoyance to others on site or to risk the safety of visitors to our site.

14. Changing these terms and conditions

The business reserves the right to change, alter or amend our terms and conditions & policies, as the business sees fit, without prior notice.

15. Feedback and complaints

We hope that you find all aspects of your time with us enjoyable. If anything can be done to enhance your time with us, whilst you are still with us, please talk to a member of our team.

If you would like to provide some feedback or for any reason you would like to make a complaint, please address these to Thomas Checkley & Harry Landells Trading as Bramley Park Camping of Bramley Farm, Wannock Road, Polegate, BN26 5PH.

16. Law

Your booking is non-transferable and is subject to the laws of England.

Your statutory rights are not affected

17. Other premises

The terms and conditions on this document are also reverent to the other premises that Bramley Park Camping use. Bramley Farm, Bay Tree Lane, Polegate, BN26 6QN being one of them.

18. Deposits

Some bookings require a 50% deposit, this is non-refundable and the remainder of the booking must be paid two weeks prior to the arrival date for the booking to be confirmed.

See “14. Glamping” for deposits specifically relating to glamping stays.

Stay
safe

Carbon Monoxide- the invisible killer

Safety awareness in tents and awnings

Carbon monoxide (CO) is poisonous, colourless, tasteless and odourless. It is produced when carbon (including gas, wood, oil or barbecue coals) is burned with insufficient oxygen to produce carbon dioxide.

Carbon monoxide poisoning happens when the gas is breathed in, even at very low levels. It can be fatal.

NEVER take a portable barbecue, lit charcoal or a camping stove into an enclosed space like a tent, caravan, awning or camping pod, either for warmth or to cook.

MAKE SURE camping lights and stoves are clean and properly adjusted to manufacturers' specifications.

ENSURE all barbecues, stoves and camping lights are fully out before going to bed.
